Terms & Conditions

Effective Date: 1st January, 2021
Website: www.cosyntra.com
Company: COSYNTRA (hereinafter referred to as "we", "us", or "our")

By accessing or using our website and services, you agree to comply with and be bound by the following Terms and Conditions. If you do not agree with these terms, please do not use our services.

1. Services Offered

COSYNTRA provides a range of Cloud-based IT services including:

Website and Mobile App Development (Android/iOS)

Cloud Services (AWS, Azure, GCP)

Cybersecurity Services (VAPT, Compliance, SOC, etc.)

AI/ML Development

UI/UX Design

Custom Software Development

The scope of work for each client project is defined through a written agreement or service proposal.

2. Project Engagement and Payment Terms

A formal proposal or quotation will be shared after the initial discussion.

After client approval, a legal digital agreement will be signed.

Payment is processed in 3 phases:

40% upfront (project confirmation)

30% after prototype delivery

30% after final delivery & approval

All payments must be made via Bank Transfer, Razorpay, UPI, or PayPal.

We do not accept cryptocurrency payments.

3. Client Responsibilities

Provide accurate information, assets, and timely feedback.

Approve or request changes within the timeline agreed upon.

Maintain confidentiality of login credentials and access shared by COSYNTRA.

4. Intellectual Property Rights

All intellectual property and source code will be transferred to the client after full payment is received.

COSYNTRA retains the right to showcase non-confidential aspects of the project in its portfolio unless otherwise agreed.

5. Confidentiality

Both parties agree to maintain confidentiality of proprietary information exchanged during the course of a project.

6. Limitation of Liability

COSYNTRA shall not be held liable for:

Any indirect, incidental, or consequential damages

Delays caused by third-party vendors, hosting services, or APIs

Damages resulting from misuse of the service by the client

7. Warranty & Support

A post-delivery support period will be defined in the agreement.

Bug fixes within the defined scope are covered during the warranty.

Support beyond this period may be billed separately.

8. Termination of Service

Either party may terminate the agreement with written notice.

If terminated early by the client, all completed work must be paid for.

9. Governing Law

These terms shall be governed by and construed in accordance with the applicable laws of **India**, including but not limited to the **Information Technology Act, 2000**, and its amendments. Any disputes arising out of or in connection with the services provided by COSYNTRA shall be subject to the exclusive jurisdiction of the courts located in **Barrackpore, West Bengal, India**.

10. Amendments
COSYNTRA reserves the right to update or change these terms at any time. Updates will be posted on this page with the latest revision date.

✉ Contact Us
If you have any questions about these Terms, please contact:
Email: info.cosyntra@gmail.com
Website: www.cosyntra.com